



GDPR, your rights and our commitments

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Only the French version is binding.

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ARTICLE 1. PURPOSE

This page explains how to exercise one's rights over personal data with Solyzon, and what Solyzon commits to when it processes data on behalf of its clients, in accordance with Regulation (EU) 2016/679 of 27 April 2016, the General Data Protection Regulation (GDPR), and French law no. 78-17 of 6 January 1978 on information technology, data files and civil liberties.

The data Solyzon processes on its websites and for the Solyzon account, its purposes and its retention periods are described in the privacy policy.

ARTICLE 2. WHO IS RESPONSIBLE

For its websites, the Solyzon account and its own clients, Solyzon is the data controller, as described in the privacy policy.

When Solyzon runs a website, an application or a product for a client, such as hosting or maintaining a website built by Solyzon Studio, the client remains responsible for the data of its own visitors and customers, and Solyzon acts as a processor, within the meaning of Article 28 of the GDPR.

ARTICLE 3. EXERCISING YOUR RIGHTS

Everyone has a right of access, rectification, erasure, restriction, objection and portability over their data, as well as the right to withdraw a consent at any time and to set instructions for what happens to their data after their death.

To exercise these rights, simply write to contact@solyzon.com, stating the right exercised and the email address concerned. An account holder also exercises most of their rights directly in the "Data and privacy" section of their account. Solyzon may ask for proof of identity if there is reasonable doubt about the person's identity, and answers within one month, which may be extended by two months for a complex request, after informing the person.

For data it processes as a processor, Solyzon forwards the request to the responsible client and helps it answer.

If the person considers that their rights are not respected, they may lodge a complaint with the Commission nationale de l'informatique et des libertés (CNIL), 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07, France, or on www.cnil.fr.

ARTICLE 4. OUR COMMITMENTS AS A PROCESSOR

When Solyzon processes data on behalf of a client, it commits to:

- process this data only to provide the subscribed service, following the client's documented instructions;
- restrict access to the team members who need it, bound by confidentiality;
- host it on its own servers, in France, and protect it with appropriate security measures, including encrypted exchanges, access control and backups;
- use another processor only after informing the client beforehand, who may object;
- help the client answer requests from individuals and meet its security and impact assessment obligations;
- notify the client of any personal data breach without undue delay, and at the latest forty-eight hours after becoming aware of it;

- at the end of the service, delete or return the data at the client's choice, unless the law requires it to be kept;
- make available to the client the information needed to demonstrate compliance with these commitments.

Herse runs on the client's server, without Solyzon accessing the data it sorts, and Grammage only measures public pages. Each product's terms and the terms of sale specify these commitments for the service concerned.

ARTICLE 5. CONTACT AND SECURITY

Solyzon has not appointed a data protection officer, which its size and activities do not require. Data questions are handled by Armand OCTEAU and Sarah LÉVY, who can be reached at contact@solyzon.com.

Solyzon's security practices are presented in its trust center, on solyzon.com.



SOLYZON

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